

Accessibility Statement

This Accessibility Statement applies to: rockvalleycreditunion.org



We Value Digital Inclusion

In our effort to provide a fully accessible and optimized user experience for all site visitors, Rock Valley Credit Union has taken careful measure to ensure an excellent user experience, regardless of the assistive technology being used to access this site or the specific abilities of those individuals seeking access to this site.










The Rock Valley Credit Union website is monitored and tested regularly as part of a fully managed accessibility compliance solution provided by [AudioEye](#), a third-party provider of Web Accessibility testing, remediation, and monitoring services dedicated to eradicating digital access barriers ([join the movement](#)). As issues of accessibility are identified, results of automated and manual testing are managed through the AudioEye's proprietary audit ecosystem. As new solutions are discovered to improve the user experience, remediation is tracked through the AudioEye system and fixes are implemented to improve the website user experience.

AudioEye Accessibility Certification

The [AudioEye Trusted Certification](#) represents a commitment to accessibility and digital inclusion.



The AudioEye web accessibility certification process involves automatic and manual testing with the goal of identifying and resolving access barriers, conforming with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 2.1 Level AA Success Criteria, and ensuring an optimal user experience for all users, regardless of their individual abilities.

-  AudioEye Activation is complete.
-  Testing & Discovery is ongoing with continuous monitoring.
-  Remediation & Validation is ongoing.
-  24/7 Website accessibility help desk is active. [Report an issue.](#)
-  Accessible site menu is activated.
-  Page elements menu is activated
-  Visual Toolkit is activated.
-  Player is activated.
-  AudioEye Trusted remains active.

AudioEye certifies that the Rock Valley Credit Union website is being optimized to substantially conform with AudioEye's interpretation of the informative guidance provided by WCAG 2.1 AA. In this ongoing effort, certified accessibility professionals have already made progress to remove access barriers and will continue to enhance this site for optimal accessibility and usability for all users.

This perpetual and uninterrupted process will include regular releases that improve access and usability for all users, including users of Assistive Technology. AudioEye and Rock Valley Credit Union continue to collaborate in pursuit of conforming with WCAG principles, guidelines, and success criteria.

Last updated August 26, 2020

Notice something wrong? Please provide your [feedback](#)

This website is regularly tested using a variety of assistive technologies. We recommend using the following web browser / screen reader combinations for an optimized experience:

- **For Windows users:** JAWS and Internet Explorer or NVDA and Firefox
 - **For Mac users:** VoiceOver and Safari or VoiceOver and Chrome
 - **For mobile users:** VoiceOver for the iPhone and TalkBack for Android devices
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Improving the User Experience for Users of Assistive Technologies

Web Accessibility Guidelines

Rock Valley Credit Union has leveraged the [Web Content Accessibility Guidelines \(WCAG\) 2.1](#) as reference to ensure the web content made available from this site is more accessible for individuals with disabilities and user friendly for everyone.

These globally recognized best practices (as recommended by the World Wide Web Consortium) consist of three levels of accessibility measurement (A, AA, and AAA). To the greatest extent feasible, Rock Valley Credit Union has elected to conform to Level AA of these guidelines.

Related Links:

[Web Accessibility Initiative \(WAI\)](#)
Design guidelines for electronic and information technology

Feedback

Dedicated web accessibility experts are available to assist site visitors with any issues accessing content and the various services and functions made available across the Rock Valley Credit Union website. Site visitors may choose to engage with the Help Desk to report and troubleshoot web accessibility related issues.

If you encounter issues with any page on our site that presents a challenge for individuals with disabilities, [please submit your feedback](#)

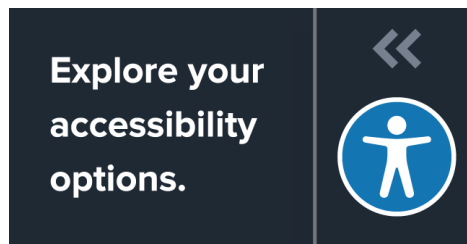
Providing Users with a Free Customizable Assistive Utility

AudioEye Toolbar

In addition to the above-mentioned techniques and strategies – and since not all site visitors have access to assistive tools such as screen readers – we provide free Web Personalization Tools that allow site visitors to customize their user experience.

Experience the AudioEye Toolbar

To experience the AudioEye Toolbar, activate the AudioEye Toolbar button in the bottom right hand corner.



The AudioEye Toolbar provides Tools Tailored to Needs

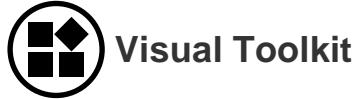
Learn more about the ways in which the AudioEye Toolbar allows site visitors with diverse abilities to customize their user experience:

[Browse All Features](#)

The following tools may be available in the AudioEye Toolbar:



Listen to the content of a web page read aloud



Customize the visual display of the website



Navigate simplified menus using your keyboard or mouse



Access page elements and regions with simple keystrokes



Report accessibility related issues

Third-Party Sites

Throughout this website, we make use of different third-party websites. These sites, which are not controlled by Rock Valley Credit Union, may present challenges for individuals with disabilities that we are not able to control or remedy.